

QUALITY ASSURANCE ASSESSMENT

PART A – KNOWLEDGE ASSESSMENT GUIDE



This guide provides information to all nurses who have been selected to participate in the College of Nurses of Ontario’s (CNO’s) Quality Assurance Assessment: Part A – Knowledge Assessment.

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1. How to access the Learning Management System (LMS)

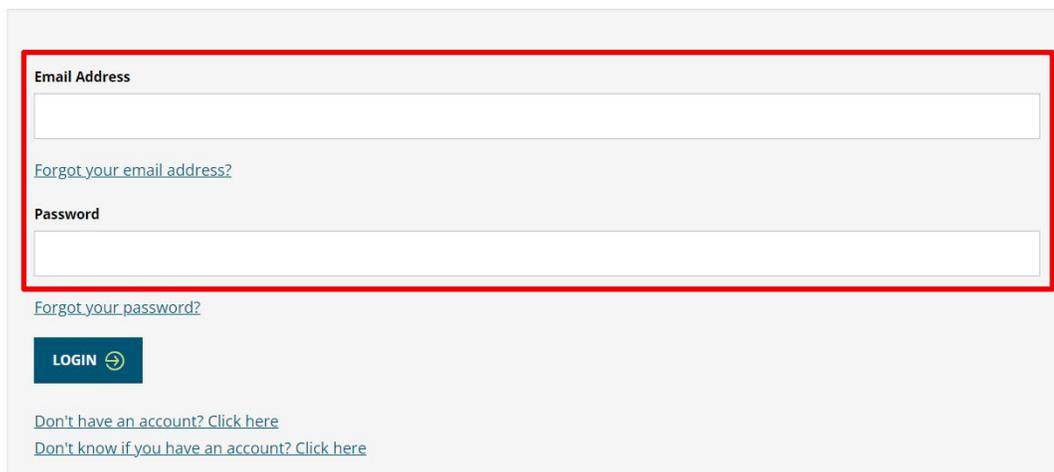
Step 1: From the Maintain Your Membership login page, select **LOGIN TO MY ACCOUNT**.

Maintain Your Membership



Step 2: Complete the mandatory fields with your email address and password. Select the **LOGIN** button to continue.

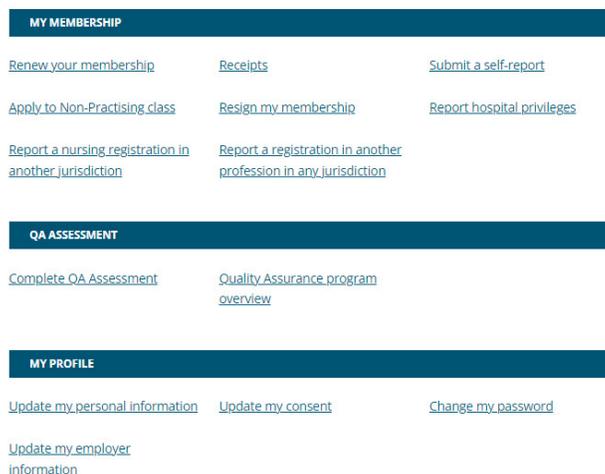
Login



Step 3: The Maintain Your Membership landing page will appear. Go to the **MESSAGE CENTRE** to read your messages.



Maintain Your Membership



MY MEMBERSHIP

- [Renew your membership](#)
- [Receipts](#)
- [Submit a self-report](#)
- [Apply to Non-Practising class](#)
- [Resign my membership](#)
- [Report hospital privileges](#)
- [Report a nursing registration in another jurisdiction](#)
- [Report a registration in another profession in any jurisdiction](#)

QA ASSESSMENT

- [Complete QA Assessment](#)
- [Quality Assurance program overview](#)

MY PROFILE

- [Update my personal information](#)
- [Update my consent](#)
- [Change my password](#)
- [Update my employer information](#)

This is how the Message Centre area will look like on your screen.

Message Centre

Date	Subject	Status
2023-Nov-10	QA Assessment Reminder 2	Unread
2023-Oct-27	QA Assessment Reminder 1	Unread
2023-Oct-20	2023 CNO Quality Assurance Assessment	Unread

PREVIOUS Page 1 of 3 NEXT

EXIT

When you have finished reading the messages, select **EXIT**. This will take you back to the Maintain Your Membership landing page where you can select the **Complete QA Assessment** link.

Step 4: Select the **CONTINUE** button.

Maintain Your Membership

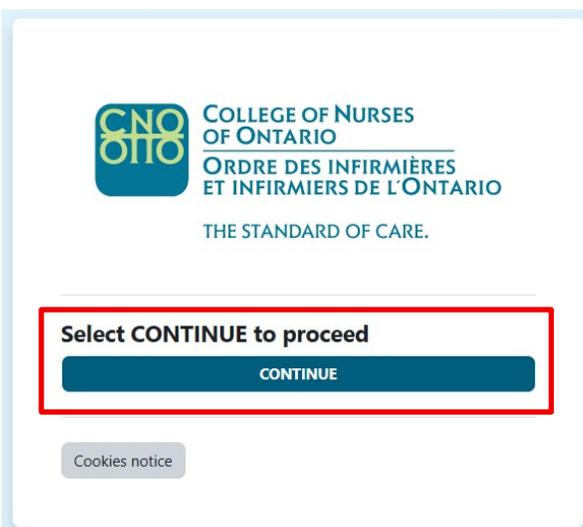
QA ASSESSMENT

To proceed to the QA Assessment, click *Continue* (you will be redirected to another secure website).

Click *Cancel* to return to the previous page.

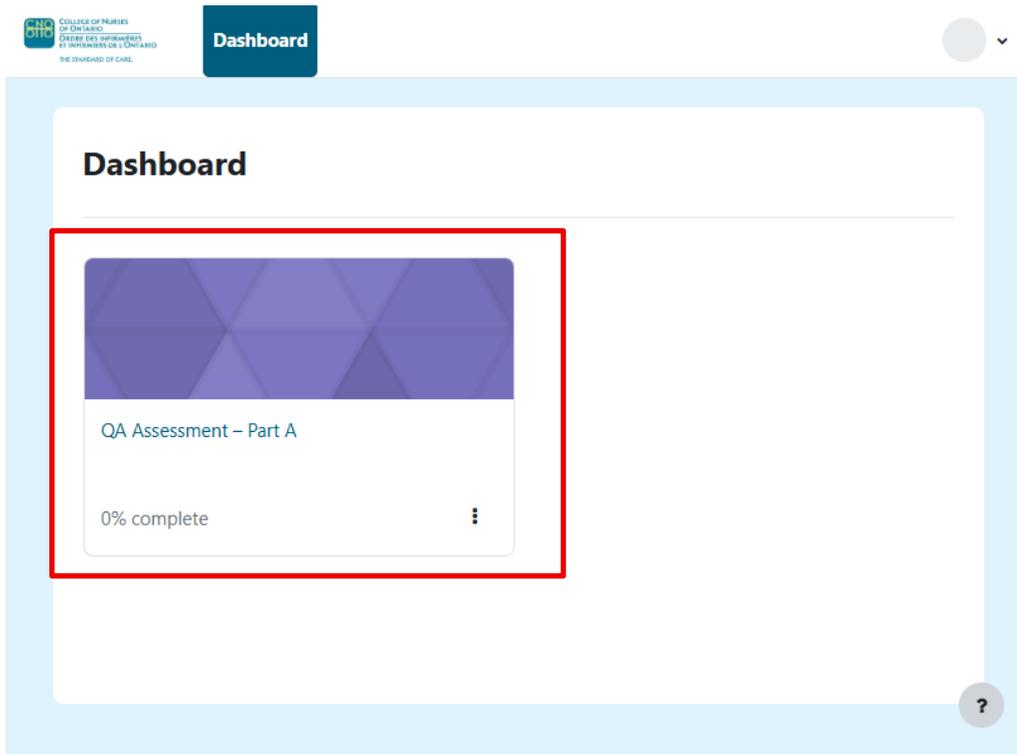


Step 5: Select **CONTINUE** from the Learning Management System (LMS) landing page.

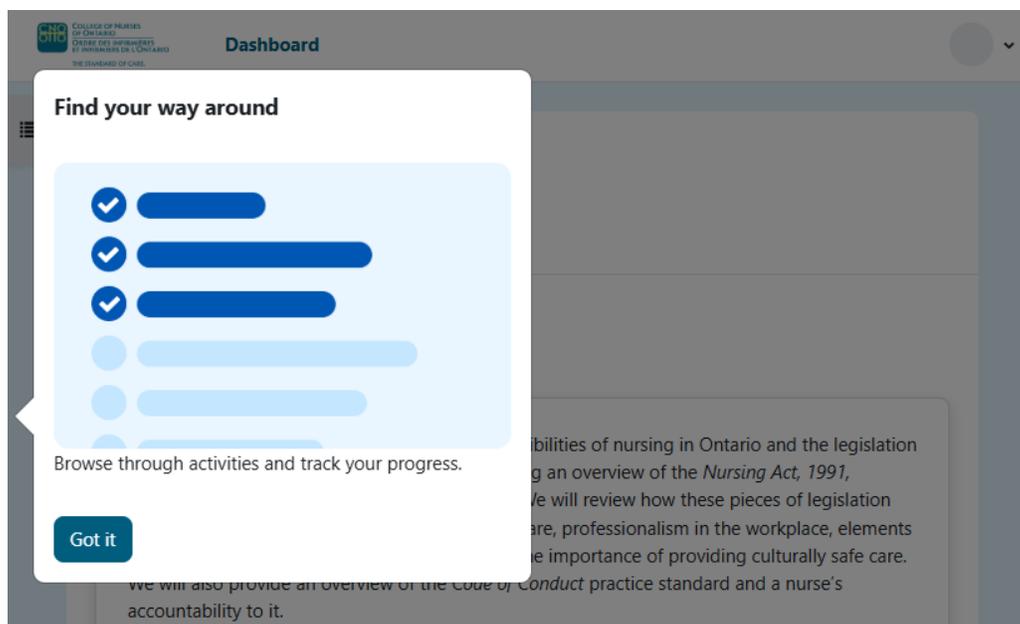


2. How to access the QA Assessment – Part A Course

Step 6: Once you are logged into the LMS, you will land on the Dashboard. Click on the course titled: QA Assessment – Part A.



A pop-up notice will describe the sidebar, which can be used to move through the activities as they become available. Click anywhere to begin the course.



Step 7: From the course homepage, select the QA, Regulation and Nursing Professionalism Modules to start.

▼ 1. Nursing Regulation

These modules will explore the roles and responsibilities of nursing in Ontario and the legislation that governs the practice and profession, including an overview of the *Nursing Act, 1991*, and *Regulated Health Professions Act, 1991*.

We will review how these pieces of legislation affect:

- nurses' scope of practice
- the standard of care
- professionalism in the workplace
- elements of the therapeutic nurse-client relationship
- the importance of providing culturally safe care

This section contains 3 modules. Each module includes one or two short videos and a required attestation. Please click "**NEXT**" at the lower right corner to navigate through the section. Once you complete this section, you will see instructions to proceed through your QA Assessment.



QA, Regulation, and Nursing Professionalism Modules

To do: Complete the activity

How to navigate the player controls

1. **Content area:** The first video will start automatically. Then, follow the on-screen instructions to complete each activity. The content area includes videos, attestations and instructional pages.
2. **Previous/Next buttons:** You will be able to move through the activity by using the **Previous/Next** buttons. You may revisit previous activities after they have been completed.

QA Assessment – Part A / QA, Regulation, and Nursing Professionalism Modules

QA, Regulation, and Nursing Professionalism Modules

1

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THE STANDARD OF CARE.

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Thank you for your ongoing commitment to client safety.

2

3. Practice Standard Modules

Once you have completed the QA, Regulation, and Nursing Professionalism Modules, you will have the choice to complete the **Documentation Module** or the **Professional Boundaries and Nurse-Client Relationships Module**.

Thank you for taking the time to review the Nursing Regulations Module.

You are required to complete one of the two modules below to continue with your QA Assessment. To begin, please select one module below.

You will have the option to complete the other module after completing the Part A requirements.

Documentation Module

Professional Boundaries and
Nurse-Client Relationships
Module

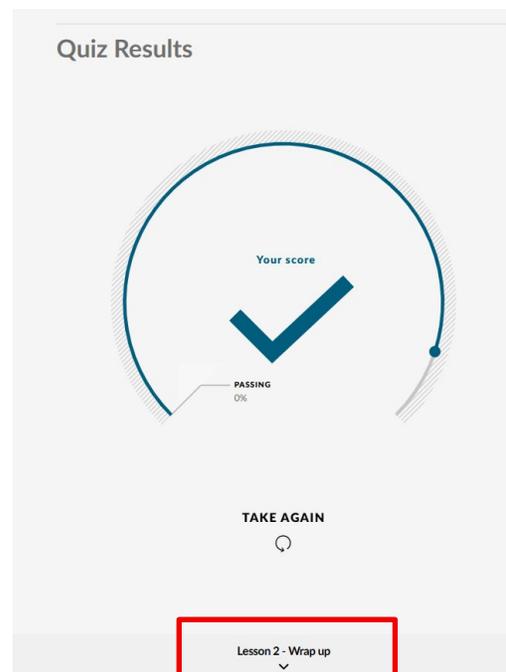
You will be shown a PDF version of the selected Practice Standard. Once you have reviewed the selected Practice Standard, click **Continue** to proceed to the overview.

This will open the Practice Standard Overview activity. As you progress, flip the cards to reveal answers and information before clicking **CONTINUE** to move forward. Once you complete the Overview, click **Next** to proceed to the Practice Standard Knowledge Check.

Once you complete the Practice Standard Knowledge Check, you will receive your score.

There is **no minimum score required to progress to the next activity**.

On the Quiz Results page, click **Lesson 2 – Wrap up**, and then click **Next** to continue to the Code of Conduct Module.



4. Code of Conduct Module

The title page of the Code of Conduct Module contains instructions to complete the module. Click the **START** button to begin the module.

 **Code of Conduct Module**



THE CODE OF CONDUCT PRACTICE STANDARD

To navigate in this course, use the **Back** and **Next** buttons at the bottom right unless instructed to do otherwise. Complete all content and follow the exit instructions at the end of the course to ensure your completion is registered in our Learning Management System.

This course contains audio on some slides; a Closed Caption button will appear in the bottom right when there is audio present .

Click the **Start** button to begin:

START

To navigate in the module, click the **Next** button at the bottom right unless instructed to do otherwise.

5. Code of Conduct Knowledge Check

The knowledge check is a multiple-choice quiz which is open book. You may click **View Code of Conduct Practice Standard** to open the document in a separate pop-up window. When you are ready, click **Begin attempt**.

QA Assessment – Part A / Code of Conduct Knowledge Check

Code of Conduct Knowledge Check

There are 10 questions in the Knowledge Check. You must click **Submit answer** before moving to the next question. You are required to get 100%, however, you may change your response and re-submit your answer to each question before moving to the next question.

Please click the button below to view the *Code of Conduct Practice Standard*. This will open in a pop-up window, you may keep this document open while you complete your Code of Conduct Knowledge Check.

View Code of Conduct Practice Standard

Begin attempt

Once you begin the knowledge check, select an answer and click **Submit answer**. You will then be able to view the question feedback. If your answer is not correct, you will be required to select another answer and then click **Submit answer** again. Once you have selected the correct answer, click **Next question** to go to the next question.

You may navigate back to previous questions by clicking **Previous question**. On the final question, once you click **Finish attempt**, you will not be able to change your responses.

To complete the Knowledge Check portion of the assessment, **you are required to obtain a score of 100%**. You have **unlimited attempts** to complete the Knowledge Check.

If you need to pause the knowledge check, you may click **Exit and finish later**. Once you are ready to resume, log back into the LMS, go to the **Code of Conduct Knowledge Check** and click **Continue your attempt**.

Once you have obtained a score of 100%, click **Continue** to proceed to the Code of Conduct Attestation.

Begin new attempt

Summary

Attempt	State	Feedback
1	Finished Submitted Friday, 5 September 2025, 4:42 PM	Well done! You have passed the knowledge check! Please continue to the Code of Conduct Attestation to complete your QA Assessment – Part A. 

6. Code of Conduct Attestation

Select **Begin activity** to open the **Code of Conduct Attestation**. You will be required to agree to the attestation and click **Submit**.

QA Assessment – Part A / Code of Conduct Attestation



Code of Conduct Attestation

Begin activity

Once you have completed the attestation, select **Continue** located at the bottom of the page.

QA Assessment – Part A / Code of Conduct Attestation / Complete a feedback



Code of Conduct Attestation

Thank you for completing this activity. ×

Continue

7. Completion Page

Once you reach the completion page, you have satisfied all the requirements for QA – Part A. You may now close the window to exit.

QA Assessment – Part A / Part A Completion Page



Part A Completion Page

Quality Assurance - Part A Complete



Congratulations on completing all of the requirements for your Quality Assurance Assessment, Part A.

Please continue to watch your email, the CNO Maintain Your Membership Portal and Message Centre for important messages from the QA program.

You may now close this window to exit.



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