

IMPORTANT NOTICE FROM THE OFFICE OF THE CHIEF CORONER

Discontinuing Managing Resident Death Response (MRDR) Process in Long-Term Care:

When: 8 a.m. June 30, 2020

What is changing:

1. The Office of the Chief Coroner (OCC) Team is discontinuing the MRDR process for long-term care facilities.
2. MRDR forms should no longer be sent to the OCC Team to obtain a Medical Certificate of Death (MCOD). Please remember that a hard copy of the signed MCOD must be prepared for the funeral home as they will not be receiving electronic copies from the OCC Team.
3. Staff will be required to revert back to the electronic submission of the Institution Patient Death Record (IPDR) on the Service Ontario portal.
4. MRDR forms should no longer be used to report cases of no next-of-kin (NOK). The responsibility for this process will return to your organization. Please refer to the attached, previously distributed process document on completing a NOK search prior to referral to the OCC. We have also developed a one-page process sheet to assist you.
5. The timeframe and processes for LTCs and families selecting and contacting a funeral home will return to your local practice.
6. Unless there is an outbreak at your facility, funeral homes will return to their regular processes for receiving deceased patients. You may wish to have a discussion with your regional funeral services providers if you have questions about their processes.

For more information:

- Please refer to your organization's representative(s) for your approach/process to managing deaths at your facility.

THANK YOU FOR YOUR HARD WORK AND SUPPORT

If you have questions about this process change, please contact: occteam@ontario.ca