

Information for visitors and media attending public discipline hearings

Our mandate

The College of Nurses of Ontario's mission is to regulate nursing in the public interest. One of the ways we do this is by enforcing standards of practice and conduct.

Disciplinary proceedings take place when the College believes a nurse has engaged in professional misconduct or is incompetent. To learn more about our disciplinary proceedings, read our [Professional Conduct Disciplinary Proceedings fact sheet](#)

Hearing schedule & details

A current list of [scheduled hearings](#) with details is on the College of Nurses of Ontario's website at [cno.org](#).

Member details

All publicly available information on a member is listed on the public register, [Find a Nurse](#).

Before the hearing

Hearing dates can change at any time. When a hearing date is changed, the hearing schedule on [cno.org](#) is updated. Before coming to the College, you are advised to check the schedule to confirm the dates have not changed. Please be aware that a hearing may start and then be adjourned on the scheduled hearing date.

Arriving at the hearing

Available gallery seating is limited, and is provided on a first-come, first-served basis

Location:

College of Nurses of Ontario, 101 Davenport Rd., Toronto (*see map on reverse page*), unless a different venue is indicated in the hearing details provided online for individual hearings.

Visitor access is only through the front entrance on Davenport Road.

The College of Nurses of Ontario is wheelchair accessible.

Note: On-street parking directly near the College is limited.

Sign in:

Begins at 8:30 a.m. at the desk located in the front entrance lobby of the College.

- You will be provided with a visitor badge to wear.
- You must wear your badge at all times while on College property, and confine your visit to designated public areas.

Start time: 9:30 a.m.

Because people entering and exiting the hearing room can be very distracting, you may be required to wait outside of the room until an appropriate break in the proceedings.

Attending the hearing

- Signage will direct you to the hearing room and public/media waiting area.
- Visitors' washrooms are located in the main entrance hallway.
- Turn off cell phones, watch alarms, pagers and other electronic devices before entering the hearing.
- Enter the hearing room only through the designated doors.
- If the hearing is in session, wait until the next recess to enter the room.
- No food or drink is allowed in the hearing room.
- Questions can be directed to the Hearings Administrator during a break in the proceedings. Do not approach any other participants during the hearing, or on breaks.
- The Discipline Panel has the discretion to remove anyone who is disrupting the proceedings in any way, including distracting noises, conversations or gestures.
- Note for students: the College does not provide letters or sign documents confirming attendance at a hearing.

No smoking

The College enforces a strict no-smoking policy within the building.

No scent

The College enforces a strict no-scent policy within the building. Please refrain from wearing perfume, aftershave or other scented products.

Publication bans

Under some circumstances, a Discipline Panel may decide it is necessary to order a publication ban or close the hearing to prevent the disclosure of certain matters. A publication ban may be in effect for all or part of the hearing.

Audio/video recordings

- Using film, photographic or any other video equipment is prohibited during the hearing or anywhere within the College building.
- Audio recorders are permitted for the purpose of note-taking only and not for broadcast by any means. Advise the Hearings Administrator if you will be using an audio recorder.
- If necessary, the Discipline Panel has the discretion to limit the use of recorders if they disrupt the proceedings.

After the hearing

Media interviews and questions

To maintain the integrity of the hearing process, the College only grants interviews in limited circumstances; all questions or requests for interviews with the College can be submitted to the College's [Communications team](#).

Media filming/photography must be conducted outside of the College building.

Requesting a transcript

If you attend a hearing and would like to purchase a copy of the transcript, please obtain the contact information of the court reporting firm from the Hearing Administrator during a break or recess.

If you are unable to attend a hearing and would like to purchase a copy of the transcript, please email the [Hearings Administrator](#) to obtain the contact information of the court reporting firm.

Further information

More information about the hearings process can be found in the [Discipline Committee Guidelines](#) and [Discipline Committee Rules](#) documents.

